Cayuga County COVID-19 Response

3/30/20 Updates

The County Office Building is closed to the public, except for Department of Social Services emergency services.

Please contact the **county hotline 315-253-1355** and call takers will direct you to the appropriate department for assistance. The hotline is staffed Monday - Friday 9 am - 5 pm, Saturday and Sunday 9 am - 12 pm.

Please check the county's COVID-19 web page at www.cayugacounty.us/response for daily updates on department operations and community resources.

You can also **find department contact information on our department pages at** www.cayugacounty.us/31/Departments. Departments are working at reduced staffing and in some cases remotely. Please use the phone numbers listed on the respective department pages to get in contact with staff. Leave a phone message as necessary. Staff will get back to you as soon as they can.

If you have **coronavirus-related health questions**, you can call Upstate University Hospital's 24-hour triage hotline at 315-464-3979. For general questions call the NYS Department of Health coronavirus hotline at 1-888-364-3065.

While the county encourages social distancing, we also want to remain connected with residents. **Don't miss any updates by signing up for automatic email and/or text message notifications** at www.cayugacounty.us/notifyme. Click the mail or phone icon next to Coronavirus COVID-19 Response in the alert center and you will be notified as soon a new update is posted. Please note: If you have previously signed up for other alerts, you need to visit the www.cayugacounty.us/notifyme again and subscribe to the COVID-19 alert.

Amidst this health crisis, Cayuga County government remains committed to serving your needs!

Below you can find important updates for county departments as of 3/30/20:

Board of Elections

The April 28th Democratic Presidential Primary and the NY Senate Special Election have been postponed until June 23rd. Voters who are concerned about the voting process given the impact of the corona virus can request an Absentee Ballot or download and Absentee Ballot Application https://www.cayugacounty.us/DocumentCenter/View/383/Absentee-Ballot-Application-PDF. You can print the form, fill it out and mail it to our office. We will mail you a ballot with instructions on returning it properly to the Board. If you have no ability to print the form, call our office at 315-253-1285 and request that we mail an application to you. Or you can email at elections@cayugacounty.us us to request an application.

Monika

MONIKA SALVAGE

Public Information Officer

Emergency Operations Center

160 Genesee Street

Auburn, NY 13021

(315) 237-3694

[Cayuga County COVID-19 response](#)

[Sign up for automatic text/email updates](#)